

NPRM Response Form

CABIN CREW RATIOS – PROPOSED AMENDMENT TO CIVIL AVIATION ORDER (CAO) SECTION 20.16.3

Please complete your response by **6 April 2010** and return it by one of the following means:

Online (preferred method) casa.gov.au/newrules/ors

Fax 1800 653 897 (free call)

Post (no stamp required)

CASA Standards Development Branch
Reply Paid 2005
Canberra ACT 2601, Australia

E-mail nprm0905OS@casa.gov.au

* A web-based online response form is offered as an alternative to the printed form in this NPRM. Online submission is the preferred method of sending your comments to CASA. If you are connected to the Internet, type casa.gov.au/newrules/ors into your web browser and follow the links for this NPRM.

Your Details

Please provide relevant information below and indicate your acceptance or otherwise of the proposal presented in this Notice of Proposed Rule Making by ticking [✓] the appropriate boxes.

Your name: _____ ARN* (if known): _____

Organisation: _____ ARN* (if known): _____

*Aviation Reference Number, usually your CASA-issued licence or certificate number

Address: _____

Your telephone number (optional): _____ (to enable the Project Leader to contact you as necessary)

Do you consent to have your name published as a respondent to this NPRM? YES [] NO []

Signed: Date:

How are you responding to this questionnaire/proposal, i.e. whose views are represented in your response?

- | | | | | | |
|---------------------------------------------|-------------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------|
| <input type="checkbox"/> Private individual | <input type="checkbox"/> Aviation industry body/association | <input type="checkbox"/> Staff association/ union | <input type="checkbox"/> Government agency/authority/ department/council | <input type="checkbox"/> Aviation business owner/ service provider | <input type="checkbox"/> Other |
|---------------------------------------------|-------------------------------------------------------------|---------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------|--------------------------------|

Please advise your main involvement in aviation:

- | | | | | | |
|--------------------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------|-------------------------------------------------------------------------------|------------------------------------------------|
| <input type="checkbox"/> Passenger/ public consumer of aviation services | <input type="checkbox"/> Air crew for passenger-carrying activities | <input type="checkbox"/> Air crew for non-passenger-carrying activities | <input type="checkbox"/> Ground support for passenger-carrying activities | <input type="checkbox"/> Ground support for non-passenger-carrying activities | <input type="checkbox"/> Other (specify below) |
|--------------------------------------------------------------------------|---------------------------------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------|-------------------------------------------------------------------------------|------------------------------------------------|

* **Details:** _____

Are you satisfied with CASA's consultation on this issue?

- | | | | | |
|-----------------------------------------|------------------------------------|-------------------------------------|---------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Very satisfied | <input type="checkbox"/> Satisfied | <input type="checkbox"/> No opinion | <input type="checkbox"/> Dissatisfied | <input type="checkbox"/> Very dissatisfied |
|-----------------------------------------|------------------------------------|-------------------------------------|---------------------------------------|--------------------------------------------|

Key Change Proposals

CASA invites you to advise your comments on the subject matter proposed in this NPRM by indicating your preference by ticking the appropriate box and commenting below:

Provide an avenue for an air operator to conduct operations using the number of cabin crew members used in an aircraft's successful evacuation demonstration up to a ratio of 1 cabin crew member for every 50 passenger seats or part of that number. The proposed change will be applicable to aircraft with a passenger seat configuration of more than 36 but not more than 216, engaged in charter or regular public transport operations

- proposal is acceptable without change
- changes would improve it, but it is acceptable (please provide details below)
- changes would make it acceptable (please provide details below)
- not acceptable under any circumstances

Comments or suggested changes (including an estimate of additional costs/impacts if applicable): _____

Change the term 'cabin attendant' to 'cabin crew member', and the term 'cabin attendants' to 'cabin crew' to align with international standards

- proposal is acceptable without change
- changes would improve it, but it is acceptable (please provide details below)
- changes would make it acceptable (please provide details below)
- not acceptable under any circumstances

Comments or suggested changes (including an estimate of additional costs/impacts if applicable): _____

Require the carriage of cabin crew on aircraft with more than 19 passenger seats installed, instead of the current requirement of more than 15 passengers. This would align with international standards, and proposed CASR Part 121

- proposal is acceptable without change
- changes would improve it, but it is acceptable (please provide details below)
- changes would make it acceptable (please provide details below)
- not acceptable under any circumstances

Comments or suggested changes (including an estimate of additional costs/impacts if applicable): _____

Require an operator to submit a safety risk management plan (SRMP) which includes the identification, treatment and monitoring of the risks associated with the operator's proposal to operate with a cabin crew ratio of 1 cabin crew member for every 50 passenger seats or part of that number. Guidance on the preparation of an SRMP will be available in a CAAP

- proposal is acceptable without change
- changes would improve it, but it is acceptable (please provide details below)
- changes would make it acceptable (please provide details below)
- not acceptable under any circumstances

Comments or suggested changes (including an estimate of additional costs/impacts if applicable): ___

Provide for an aircraft to be operated with one less cabin crew member in the event of an injury or illness sustained by a cabin crew member during a tour of duty, if a ratio of 1 cabin crew member for every 50 passengers on board (or part thereof) can be maintained, and subject to strict conditions including reporting to CASA

- proposal is acceptable without change
- changes would improve it, but it is acceptable (please provide details below)
- changes would make it acceptable (please provide details below)
- not acceptable under any circumstances

Comments or suggested changes (including an estimate of additional costs/impacts if applicable): ___

Additional information is available from:

Grant Howard, Project Leader

Post (no stamp required) Reply Paid 2005

CASA Operations

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